

# Christopher U. Herman

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## EXPERIENCE

### **Implementation Consultant** - FAST Enterprises **Mar 2017 - Present**

- Lead team of developers and business analysts in the configuration and implementation of software revenue systems for government agencies
- Direct requirements gathering sessions with clients, design and development of solutions, presentation of iterations of designs to clients, assist in testing of the solutions, and maintenance and support after release
  - Registered 62,000 taxpayers through e-Service requests on first day after first rollout (lead developer)
  - Issued refunds as team lead and lead developer:
    - \$10 Million from 11,000 refunds on first day after second rollout
    - \$65 Million from 80,000 refunds in first month after second rollout
- Areas of expertise include customer registration, e-Services, debt collection process and strategies, refunds, garnishment actions, and fraud detection and prevention.

### **Junior Analyst** - USTAR **Oct 2015 - Mar 2016**

- Worked with 4 research project leaders for elaboration and business model development
- Evaluated and edited \$100,000 grant proposals with successful obtainment of all 4 grants submitted

### **Project Management Intern** - CRB Engineers **Dec 2014 - Jan 2015**

- Ran construction submittals, updated construction schedule, and edited cost reports
- Developed cost and labor projections for a \$30 Million project using MSProject to ensure deadlines were met and estimate remaining budget

### **Resident Assistant** - Utah State University **July 2015 - May 2016**

- Organized and executed educational, diversity, and critical issues programs
  - Conducted group meetings with the residents to establish positive relationships, and gather ideas on the needs of residents for programs to be implemented in the future
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## EDUCATION

### **Utah State University**

**Master of Business Administration** 3.77, May 2016

Jon M. Huntsman School of Business, Logan, UT

Concentration: Strategic Business Development and Venture Creation

**Master of Engineering**, Electrical Engineering 3.57, May 2016

Concentration: Unmanned Autonomous Vehicles and Controls

**Bachelor of Science**, Electrical Engineering May 2014

Minors: Mathematics and Spanish

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## COMPUTER SKILLS

### **Languages & Software:**

- Primary Languages: VB.NET, SQL, HTML/CSS, TeX
- Exposure: Linux, Python, Matlab

**Technical Experience:** Database Management (SSMS), Object-oriented Programming, Micro-controller Programming, Website Development, PLC Programming

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## EXTRA-CURRICULAR ACTIVITIES

Spanish language and culture immersion

- Dominican Republic Jan 2012 - Sep 2012
- Spain June 2013 - Aug 2013
- Puerto Rico Mar 2017 - Present

MBA Recruitment Officer, USU Jan 2016 - May 2016

Sigma Chi Fraternity, Gamma Kappa Chapter 2010 - 2016